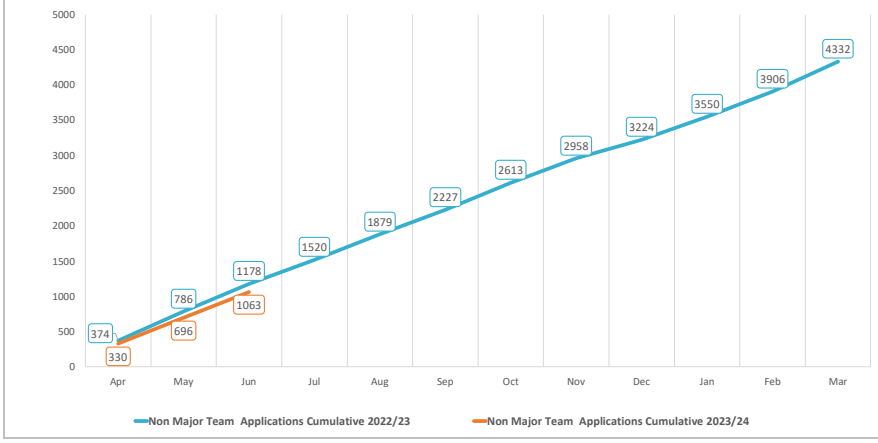
Planning KPIs

RRH Portfolio Performance Report

HPR Monthly Operational KPIs – June 2023

KPI P1 — Non-Major Team All Applications Types – Volumes

Development Management



RAG Targets			YoY Accumulative Trend	Non-Major Applications ⬇ 115
N/A	N/A	N/A		

Description

Total Volumes for Non-Major Applications Received by Month Over 2 Year Period

Commentary

The overall volume of applications of all types received in Q1 23/24 is lower than 22/23.

KPI P2 — Non-Major Applications – Timeliness

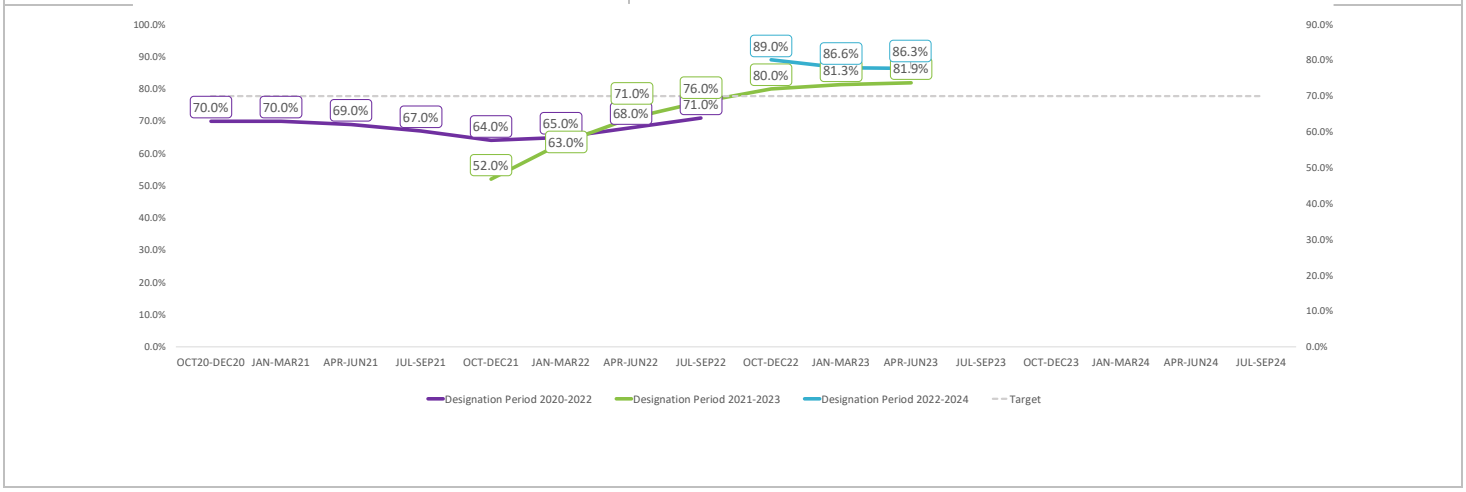
Development Management

RAG Targets			Actual Performance this Quarter	85.7%
<70%	N/A	≥70%	**Commentary**	

Description

% for Non-Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target

Performance is still comfortably above the 70% target for the 2021-23 designation period and we are on track to remain above the threshold at the end of Q2. Performance in the 2022-2024 period remains comfortably over the 70% target.



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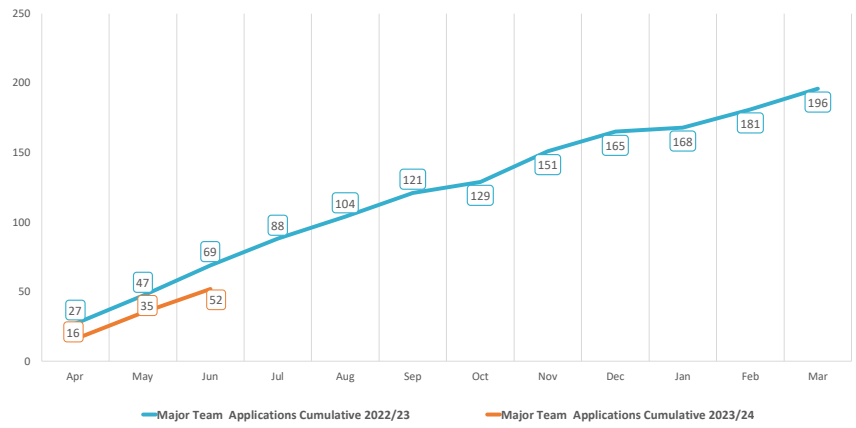
KPI P3 — Major Team All Applications Types – Volumes

Development Management



RAG Targets			YoY Accumulative Trend	Major Applications ⬇ 17
N/A	N/A	N/A		

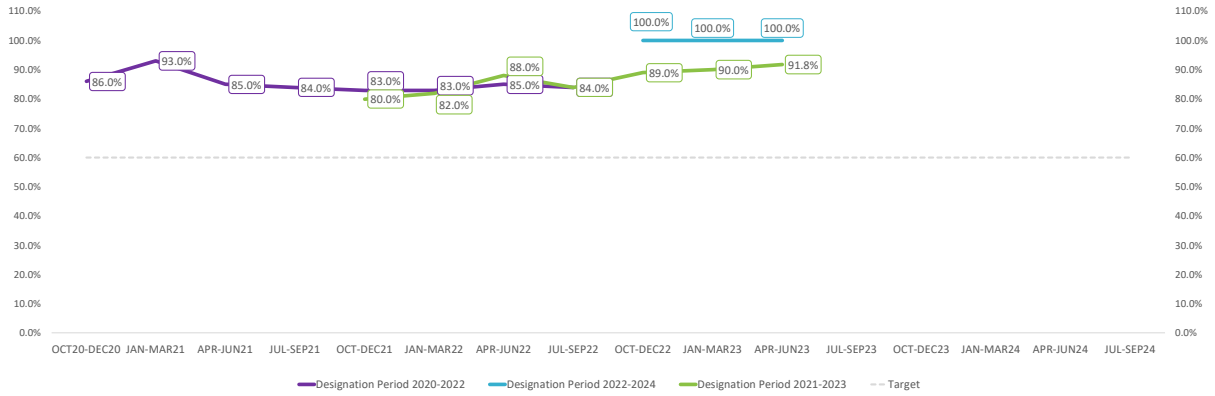
Description	Commentary
Total Volumes for Major Applications Received by Month Over 2 Year Period	*Slight drop in the overall trend for major applications in Q1 for 23/24 compared to 22/23.*

KPI P4 — Major Applications – Timelines

Development Management

RAG Targets			Actual Performance Last Quarter	100%
<60%	N/A	≥60%	**Commentary**	

Description	
% for Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target	*The overall performance for the 2021-2023 designation period remains comfortably above the 60% threshold. Performance in the 2022-2024 designation period is still at 100% to date.*



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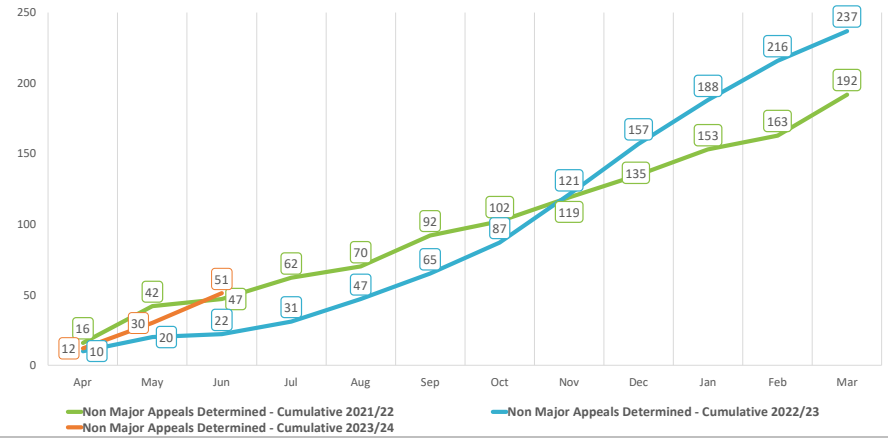
KPI P5 — Non-Major Appeals Determined – Volumes

Appeals

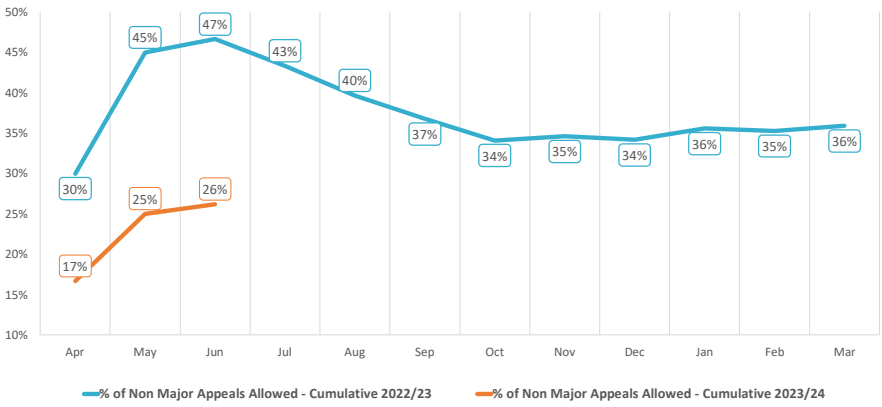


RAG Targets			YoY Accumulative Trend	Non-Major Appeals ⬆ 29
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Non-Major Appeals Determined by Month	*The number of appeals determined has increased slightly compared to last year as expected as more applications have been determined following the clearing of the application backlog*

KPI P6 — Non-Major Appeals Allowed – %

Appeals

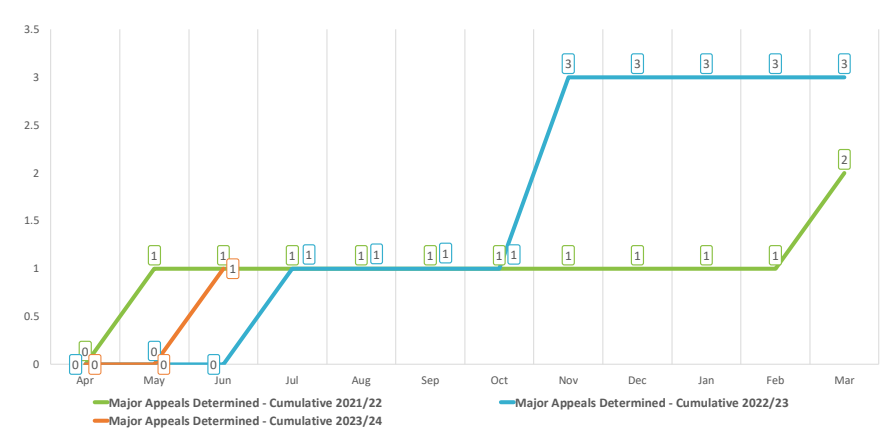


RAG Targets			Actual Performance this Month	Major Applications ⬇ 21%
N/A	N/A	N/A		

Description	Commentary
Percentages Average for Non-Major Appeals Allowed by Month Over 2 Year Period	*Performance has improved partly due to a larger number of non-determination appeals being submitted last year following the post COVID application backlog, which has now been cleared.*

KPI P7 — Major Appeals Determined – Volumes

Appeals



RAG Targets			YoY Accumulative Trend	Major Appeals ⬆ 1
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Major Applications Received by Month	*There is a consistently small number of major appeals following work by the major applications team to try to avoid refusals for major applications wherever possible by negotiation or encouraging withdrawal - this is a continuing trend.*

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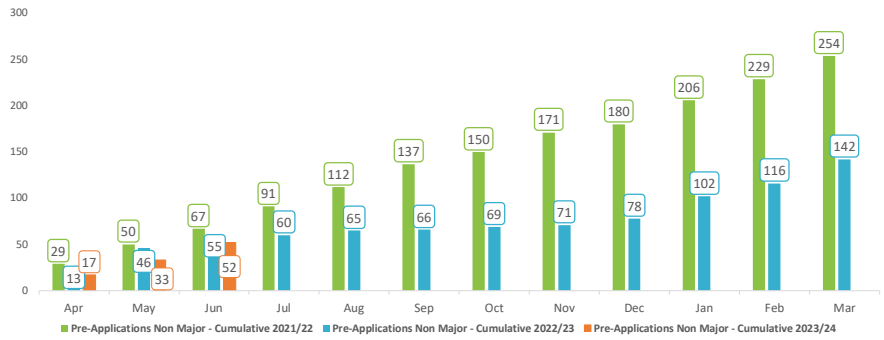
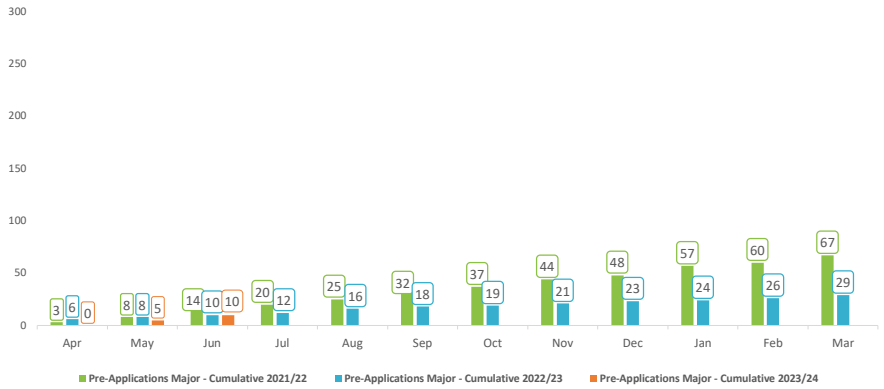
KPI P8 — Pre-Applications Non-Majors and Majors – Volumes

Development Management



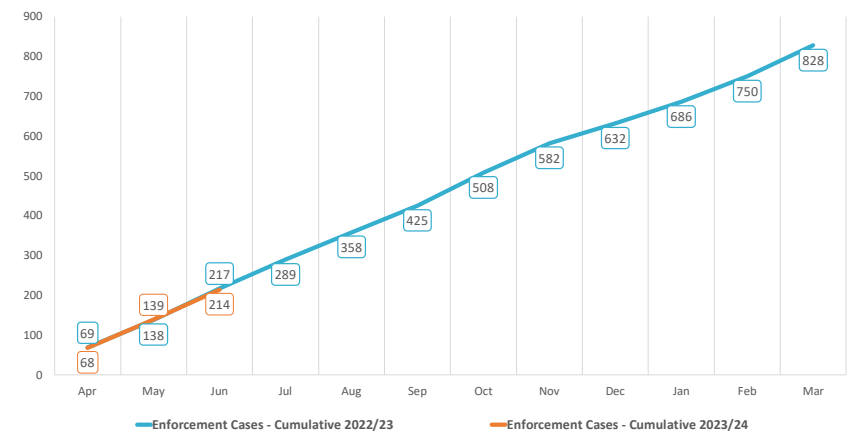


RAG Targets			Actual Cumulative Performance YTD	Non-Majors Pre-Apps ⬇ 33 Majors Pre-Apps ⬇ 2
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Pre-Applications Received for Non-Majors and Majors in FY 21/22, 22/23 against Non-Majors and Majors FY 2023/24	*The pre-application service was partially suspended in relation to non-major applications other than proposals for 5 or more residential units, explaining the reduction in submissions during 2022. The service is now resumed in full as of 1st January 2023.* *Note: There is currently no KPI for the determination of major pre-applications although we aim to deal with non-major pre-applications in 8 weeks but there is no specific target % that we seek to hit. Pre-applications are a non-statutory part of the service and have not been prioritised over planning applications, which have statutory determination targets.*

KPI P9 — Enforcement Cases – Volumes

Enforcement



RAG Targets			YoY Accumulative Trend	Enforcement Cases ⬇ 3
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Planning Enforcement Cases Logged by Month Over 2 Year Period	*Steady uptrend this year as previous year but with lower volumes of cases logged applications, no major changes.*

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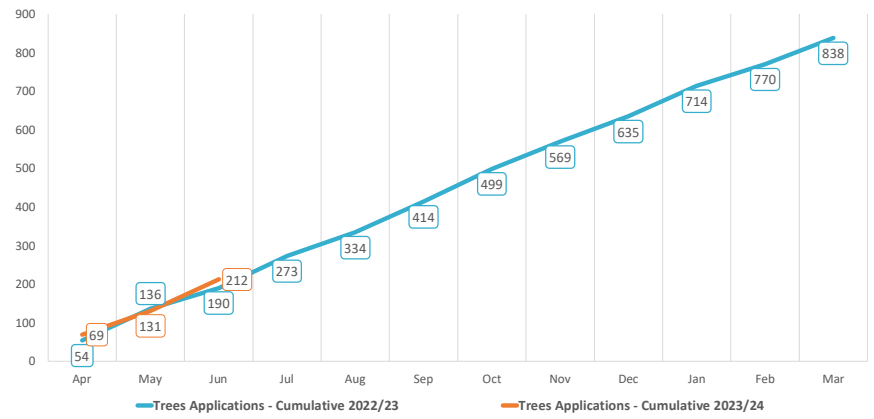
KPI P10 Trees Applications – Volumes

Trees

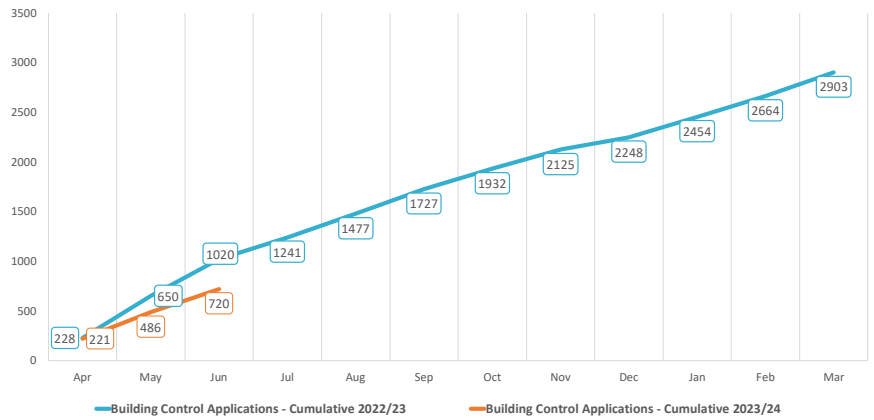


RAG Targets			YoY Accumulative Trend	Trees Apps ⬆22
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Tree Applications Received by Month Over 2 Year Period	*The tree application numbers are broadly consistent with previous years.*

KPI P11 Building Control Applications – Volumes

Building Control



RAG Targets			YoY Accumulative Trend	Building Control Apps ⬇300
N/A	N/A	N/A		

Description	Commentary
Total Volumes for Applications Received by Month Over 2 Year Period	*The downturn in total number of applications compared with last year continues. This is expected given the current state of the economy.*

KPI P12 Market Share – Volumes

Building Control

RAG Targets			Actual Performance this Month	Initial Notices ⬇199 Apps Dealt by Bromley ⬇102
N/A	N/A	N/A		

Description	Commentary
FY 21/22, 22/23 v YTD FY 2023/24 Volumes for Number of Initial Notices, Number of Applications Dealt by Bromley and Percentages of Market Share Last FY and YTD	*Market share continues to compare favourably compared with last year. This is despite charges being increased from 1 October 2022*

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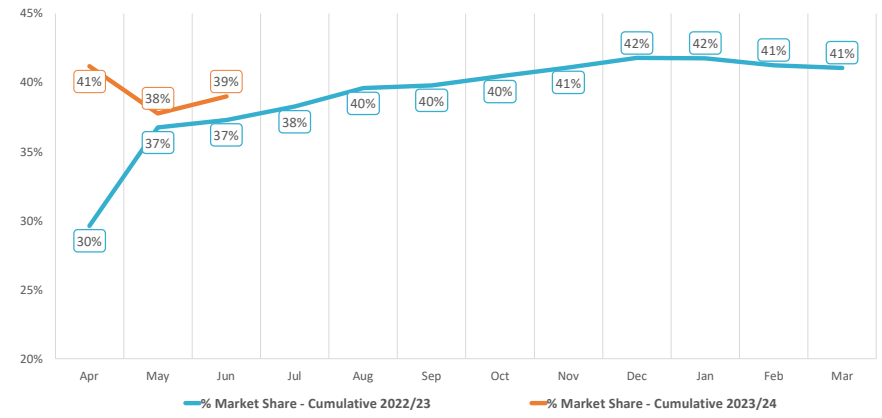
KPI P13 Market Share – %

Building Control

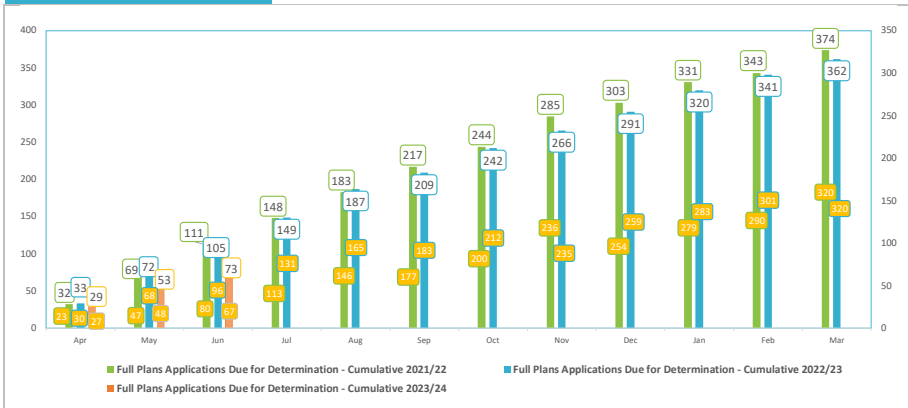


RAG Targets			Actual Performance this Month	Market Share ↑2%
N/A	N/A	N/A		

Description	Commentary
FY 2022/23 v YTD FY 2023/24 Average Percentages of Market Share	*Market share has increased slightly compared with last year. This is despite charges being increased from 1 October 2022*

KPI P14 Full Plans Applications Determined – Volumes & Met On Time

Building Control



RAG Targets			Actual Performance this Month	Full Plans Apps ↓32 Met On Time ↓29
N/A	N/A	N/A		

Description	Commentary
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Full Plans Applications Due for Determination and Determined Within Agreed Timescales	*Lower volumes of applications have been expected in QTR 1 in relation to the slowing of the economy.*

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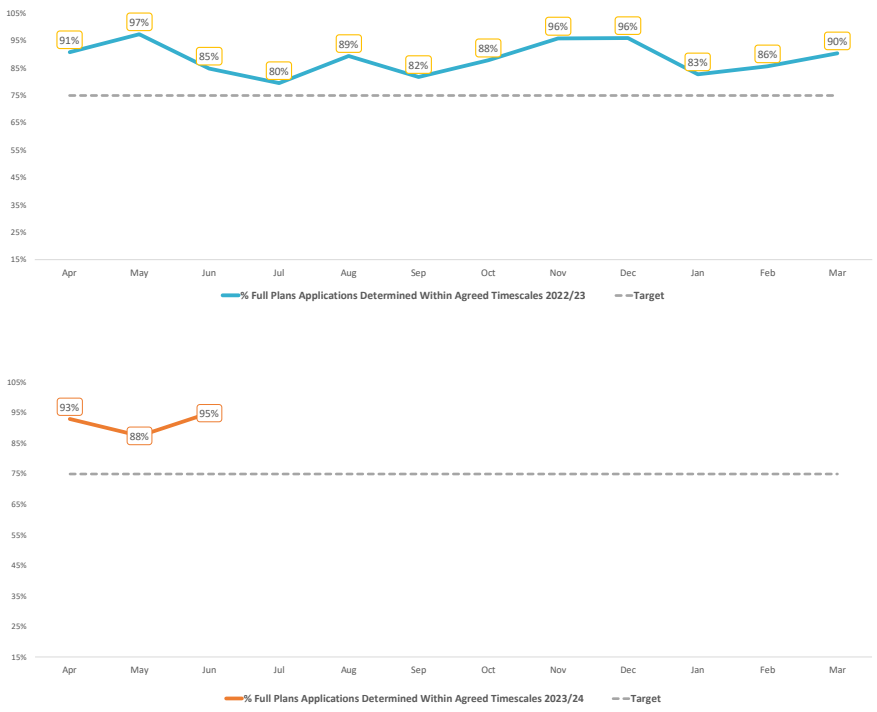
KPI P15 — Full Plans Applications Determined – Percentage Of Met On Time

Building Control

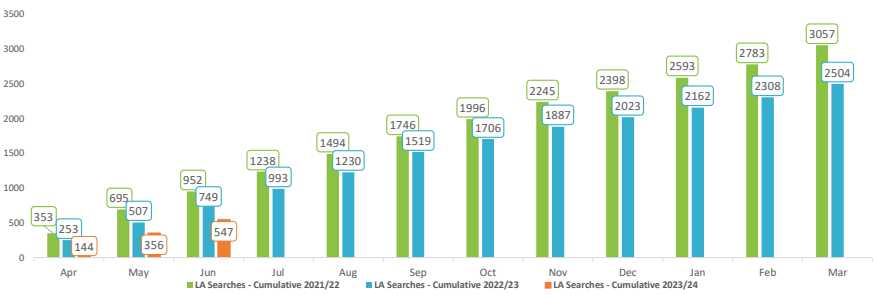


RAG Targets			Actual Performance this Month	Full Plans Apps ⬆ 10%
<74%	N/A	≥75%		

Description	Commentary
FY 2022/23 and YTD FY 2023/24 Percentages of Full Plans Applications Determined Within Agreed Timescales	*Performance has been consistently above target over the last 12 months.*

KPI P16 — LA Searches – Volumes

Local Land Charges



RAG Targets			Actual Performance this Month	LA Searches ⬇ 202
N/A	N/A	N/A		

Description	Commentary
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes for LA Searches by Month	*The volumes for local authority searches received has reduced due to the present climate. However, the 24h turnaround time has been consistent.*

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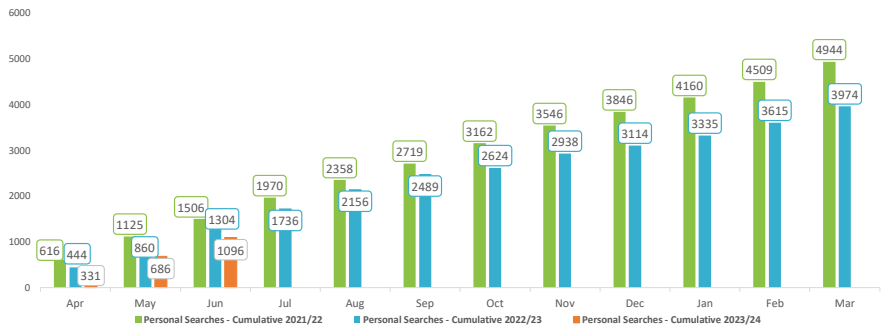
KPI P17 | **Personal Searches – Volumes**

Local Land Charges



RAG Targets			Actual Performance this Month	Personal Searches ⬇ 208
N/A	N/A	N/A		

Description	Commentary
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Personal Searches by Month	*The volumes for personal searches received has reduced due to the present climate. However, the 5 working days turnaround time has been consistent throughout the year.*